



PROJECT: Common Areas Refurbishment
Location: 95 Promenade, Cheltenham
Value: £270K
Timescale: 18 weeks



The client

CBRE is a worldwide real estate services firm who manage the process of larger alterations to 95 Promenade on behalf of the managing agent MAPP - who manage the property and its tenants. The building is a prestigious central Cheltenham office that provides 'Grade A' accommodation.

The brief

To redesign and update toilet and lobby areas across all 5 floors. Works to also include alterations in the lower ground floor to accommodate space for new showers.

Project delivery

The design development and costing process took over a year to bottom out between a number of parties involved with the project, but the works were finally given the green light at the start of 2020. Then COVID arrived and the job was put on hold for a while.

With the building made COVID safe and our procedures adapted, we were able to start the strip out - working on two floors at a time. Each floor housed relatively small male and female toilet facilities. With a reduced occupancy level for the coming months, we were able to work on two floors at a time rather than the originally planned single floor.

Stripping them back to the core, then new tiling, ceilings, flooring, cubicles and solid surface washbasins were installed.

As well as incorporating LED lighting and water saving taps and cisterns, the existing ventilation and hot water systems were upgraded for improved efficiency. Lobbies received fresh decorations and new carpeting throughout.



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"I've recently been taking a look at the refurbished toilets, communal areas and showers – they all look absolutely fantastic and the contractors have done an excellent job."

M Ashman

Head of PMO & Corporate Performance, HESA (building tenant)